

FlexiCredit Referral Campaign - Frequently Asked Questions

16 March 2026

Question	Answer												
<p>What is this campaign about?</p>	<p>The FlexiCredit Referral Campaign will run from 16 March 2026 to 31 May 2026, or once the Campaign Reward has reached the Maximum Cap, or such other duration as may be determined by GXBank at its sole discretion ("Campaign Period").</p>												
<p>Am I eligible to participate in this campaign?</p>	<p>Campaign Eligibility: This campaign is open to all individuals as classified below:</p> <ul style="list-style-type: none"> - As a referrer: An existing GXBank customer with an active GX Savings Account. - As a referee: A new-to-GXBank individual, or an existing GXBank customer with an active GX Savings Account who does not have an existing, previous or activated FlexiCredit limit/account. <p>Note: If you are an existing FlexiCredit user, you are not eligible to be a referee as you already have a FlexiCredit account. However, you may still play a referrer role to refer others to apply for FlexiCredit.</p>												
<p>What are the campaign rewards and how can I earn them?</p>	<p><u>Campaign Reward</u></p> <p>The campaign reward is as follows:</p> <table border="1" data-bbox="464 1200 1366 1435"> <thead> <tr> <th colspan="2" data-bbox="464 1200 1366 1261">Cash Reward for Referrers & Referees</th> </tr> <tr> <th data-bbox="464 1261 831 1319">Period</th> <th data-bbox="831 1261 1366 1319">Reward Amount</th> </tr> </thead> <tbody> <tr> <td data-bbox="464 1319 831 1377">16th March - 30th April</td> <td data-bbox="831 1319 1366 1377">RM100 for Referrer & RM100 for Referee</td> </tr> <tr> <td data-bbox="464 1377 831 1435">1st May - 31st May</td> <td data-bbox="831 1377 1366 1435">RM80 for Referrer & RM80 for Referee</td> </tr> </tbody> </table> <table border="1" data-bbox="464 1503 1366 2199"> <thead> <tr> <th data-bbox="464 1503 655 1563">User Types</th> <th data-bbox="655 1503 1366 1563">Reward Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="464 1563 655 2199">Referrer</td> <td data-bbox="655 1563 1366 2199"> <ul style="list-style-type: none"> • Cash reward granted when every individual you refer to FlexiCredit (known as the referee) completes all the following steps: <ol style="list-style-type: none"> 1. Apply for FlexiCredit using your unique referral link and code, obtained from your Personal banking GX Account. 2. Get Approved for a FlexiCredit limit. 3. Activate their FlexiCredit limit. 4. Perform a First Drawdown of minimum RM1,000 in a single transaction. <p><u>Notes</u></p> <ul style="list-style-type: none"> • Unlimited Rewards: You can make as many successful referrals as you like and earn for every single one, subject to the overall Campaign Maximum Cap. </td> </tr> </tbody> </table>	Cash Reward for Referrers & Referees		Period	Reward Amount	16th March - 30th April	RM100 for Referrer & RM100 for Referee	1st May - 31st May	RM80 for Referrer & RM80 for Referee	User Types	Reward Description	Referrer	<ul style="list-style-type: none"> • Cash reward granted when every individual you refer to FlexiCredit (known as the referee) completes all the following steps: <ol style="list-style-type: none"> 1. Apply for FlexiCredit using your unique referral link and code, obtained from your Personal banking GX Account. 2. Get Approved for a FlexiCredit limit. 3. Activate their FlexiCredit limit. 4. Perform a First Drawdown of minimum RM1,000 in a single transaction. <p><u>Notes</u></p> <ul style="list-style-type: none"> • Unlimited Rewards: You can make as many successful referrals as you like and earn for every single one, subject to the overall Campaign Maximum Cap.
Cash Reward for Referrers & Referees													
Period	Reward Amount												
16th March - 30th April	RM100 for Referrer & RM100 for Referee												
1st May - 31st May	RM80 for Referrer & RM80 for Referee												
User Types	Reward Description												
Referrer	<ul style="list-style-type: none"> • Cash reward granted when every individual you refer to FlexiCredit (known as the referee) completes all the following steps: <ol style="list-style-type: none"> 1. Apply for FlexiCredit using your unique referral link and code, obtained from your Personal banking GX Account. 2. Get Approved for a FlexiCredit limit. 3. Activate their FlexiCredit limit. 4. Perform a First Drawdown of minimum RM1,000 in a single transaction. <p><u>Notes</u></p> <ul style="list-style-type: none"> • Unlimited Rewards: You can make as many successful referrals as you like and earn for every single one, subject to the overall Campaign Maximum Cap. 												

	<ul style="list-style-type: none"> • Use the Right Code: Ensure you share the referral code from your Personal account only. • Where to find it: Head to your Personal banking account in the GX app and select 'Me' > 'Share with friends' to grab your unique code. • Business Codes Excluded: Please note that any referrals made using a Business account referral code will not qualify for this campaign's rewards.
Referee	<ul style="list-style-type: none"> • Cash reward is granted when you complete all the following steps: <ol style="list-style-type: none"> 1. Apply for FlexiCredit using a referrer's referral link and code, obtained from their Personal banking GX Account. 2. Get Approved for a FlexiCredit limit. 3. Activate your FlexiCredit limit. 4. Perform your First Drawdown of minimum RM1,000 in a single transaction. • Referees can only get the cash reward as a one-off when all the above steps are completed during the Campaign Period.

Qualifying Criteria:

To qualify for the Campaign Reward, you must:

User Type & Campaign Rewards	Qualifying Criteria						
<p style="text-align: center;">Referrer</p> <p>You will receive the cash reward once your friend completes all these 4 steps:</p> <ol style="list-style-type: none"> 1. Apply for FlexiCredit using your unique referral link and code. 2. Get Approved for a FlexiCredit limit. 3. Activate their FlexiCredit limit. 4. Perform a first drawdown of minimum RM1,000 in a single transaction. 	<ol style="list-style-type: none"> (i) maintain an active GX Account in good standing; (ii) Ensure your GXBank app is updated to the latest version to access this referral feature. 						
<table border="1" style="margin: auto;"> <thead> <tr> <th colspan="2">Cash Reward Amount</th> </tr> <tr> <th>Period</th> <th>Cash Reward</th> </tr> </thead> <tbody> <tr> <td>16th March - 30th April</td> <td>RM100</td> </tr> </tbody> </table>		Cash Reward Amount		Period	Cash Reward	16th March - 30th April	RM100
Cash Reward Amount							
Period	Cash Reward						
16th March - 30th April	RM100						

<table border="1"> <tr> <td>1st May - 31st May</td> <td>RM80</td> </tr> </table>	1st May - 31st May	RM80							
1st May - 31st May	RM80								
<p style="text-align: center;">Referee</p> <p>You will receive the cash reward once you complete all these 4 steps:</p> <ol style="list-style-type: none"> Apply for FlexiCredit using your friend's unique referral link and code. Get Approved for a FlexiCredit limit. Activate your FlexiCredit limit. Perform a first drawdown of minimum RM1,000 in a single transaction. 	<ol style="list-style-type: none"> maintain an active GX Account in good standing; Ensure your GXBank app is updated to the latest version to access this referral feature or that you download the latest version from your official mobile application distribution platform. Meet FlexiCredit's eligibility criteria: <ul style="list-style-type: none"> Be a GXBank customer with an active GX Savings Account Be a Malaysian citizen with a MyKad Be between 21 and 64 years old Have a minimum monthly income of RM1,500 Be gainfully employed. Employment types such as housewife/househusband, retiree, or student are not eligible. Get approved for FlexiCredit* and activate the granted credit limit. Perform a first drawdown** of minimum RM1,000 to obtain the cash reward. Any tenure can be selected. 								
<table border="1"> <thead> <tr> <th colspan="2">Cash Reward Amount</th> </tr> <tr> <th>Period</th> <th>Cash Reward</th> </tr> </thead> <tbody> <tr> <td>16th March - 30th April</td> <td>RM100</td> </tr> <tr> <td>1st May - 31st May</td> <td>RM80</td> </tr> </tbody> </table>	Cash Reward Amount		Period	Cash Reward	16th March - 30th April	RM100	1st May - 31st May	RM80	<p><u>Important Notes</u></p> <p>FlexiCredit applications*</p> <ul style="list-style-type: none"> Ensure you have the necessary income documents to support your application, e.g. latest 2 years EPF statement (salaried employees) or latest 6 months business bank statements (self-employed). Approval of your FlexiCredit application is based on a detailed assessment of your profile and creditworthiness by GX Bank and GX Bank reserves the right to reject any FlexiCredit application without providing reasons. Meeting the eligibility criteria alone does not guarantee approval. <p>Drawdown Condition**</p> <ul style="list-style-type: none"> The reward is only granted if your first-ever drawdown from
Cash Reward Amount									
Period	Cash Reward								
16th March - 30th April	RM100								
1st May - 31st May	RM80								

		FlexiCredit is a single transaction of RM1,000 or more.
--	--	---

	Illustration of campaign reward eligibility for the Campaign Rewards:	
	No	Illustration
	Campaign Reward Eligibility	
	1	<p>You shared your referral link and code to Referee A, who does not have FlexiCredit.</p> <p>Referee A used the referral link and code sent by you, applied for FlexiCredit, got approved and activated their FlexiCredit.</p> <p>Referee A also performed their first drawdown of RM1,000 from their FlexiCredit.</p> <p>All the above actions were performed on 28th March 2026.</p>
	2	<p>You shared your referral link and code to Referee B, who does not have FlexiCredit.</p> <p>Referee B used the referral link and code sent by you, applied for FlexiCredit, got approved and activated their FlexiCredit.</p> <p>Referee B also performed their first drawdown of RM1,000 from their FlexiCredit.</p> <p>All the above actions were performed on 15th May 2026.</p>
	3	<p>You shared your referral link and code to Referee C, who does not have FlexiCredit.</p> <p>Referee C used the referral link and code sent by you, applied for FlexiCredit, got approved and activated their FlexiCredit.</p> <p>Referee C did not perform a drawdown.</p>
	4	<p>You shared your referral link and code to Referee D who does not have FlexiCredit.</p> <p>Referee D did not use the link and input the code sent by you, but applied for FlexiCredit, got approved and activated their FlexiCredit.</p>
		<p>You are eligible to receive a referral reward of RM100.</p> <p>Referee A is also eligible to receive a referral reward of RM100.</p>
		<p>You are eligible to receive a referral reward of RM80.</p> <p>Referee B is also eligible to receive a referral reward of RM80.</p>
		<p>You are not eligible to receive a referral reward.</p> <p>Referee C is not eligible to receive the referral reward as they did not perform the drawdown requirement.</p>
		<p>You are not eligible to receive a referral reward.</p> <p>Referee D is not eligible to receive the referral reward as they did not input your referral code when applying for FlexiCredit.</p>

	<table border="1"> <tr> <td data-bbox="469 210 539 327"></td> <td data-bbox="539 210 979 327">Referee D also performed their first drawdown of RM1,000 from their FlexiCredit.</td> <td data-bbox="979 210 1366 327"></td> </tr> <tr> <td data-bbox="469 327 539 624">5</td> <td data-bbox="539 327 979 624"> <p>You shared your referral link and code to Referee E who does not have FlexiCredit.</p> <p>Referee E used the referral link and code sent by you, applied for FlexiCredit, got approved, but did not activate their FlexiCredit.</p> </td> <td data-bbox="979 327 1366 624"> <p>You are not eligible to receive referral reward.</p> <p>Referee D is not eligible to receive referral rewards.</p> </td> </tr> <tr> <td data-bbox="469 624 539 1019">6</td> <td data-bbox="539 624 979 1019"> <p>You shared your referral link and code to Referee F who already has FlexiCredit.</p> <p>Referee F is unable to use your referral code as they already have a FlexiCredit. Referee F performs their first drawdown of RM1,000.</p> </td> <td data-bbox="979 624 1366 1019"> <p>You are not eligible to receive the referral reward.</p> <p>Referee F is not eligible to receive referral rewards as they are already an existing FlexiCredit user and thus were unable to use your referral code.</p> </td> </tr> <tr> <td data-bbox="469 1019 539 1460">7</td> <td data-bbox="539 1019 979 1460"> <p>You shared your referral link and code to Referee G who does not have FlexiCredit.</p> <p>Referee G used the referral link and code sent by you, applied for FlexiCredit, got approved and activated their FlexiCredit.</p> <p>Referee G also performed their first drawdown of RM1,000 from their FlexiCredit after the Campaign Period.</p> </td> <td data-bbox="979 1019 1366 1460"> <p>You are not eligible to receive the referral reward.</p> <p>Referee G is not eligible to receive referral rewards as they performed the drawdown requirement after the Campaign has concluded.</p> </td> </tr> </table>		Referee D also performed their first drawdown of RM1,000 from their FlexiCredit.		5	<p>You shared your referral link and code to Referee E who does not have FlexiCredit.</p> <p>Referee E used the referral link and code sent by you, applied for FlexiCredit, got approved, but did not activate their FlexiCredit.</p>	<p>You are not eligible to receive referral reward.</p> <p>Referee D is not eligible to receive referral rewards.</p>	6	<p>You shared your referral link and code to Referee F who already has FlexiCredit.</p> <p>Referee F is unable to use your referral code as they already have a FlexiCredit. Referee F performs their first drawdown of RM1,000.</p>	<p>You are not eligible to receive the referral reward.</p> <p>Referee F is not eligible to receive referral rewards as they are already an existing FlexiCredit user and thus were unable to use your referral code.</p>	7	<p>You shared your referral link and code to Referee G who does not have FlexiCredit.</p> <p>Referee G used the referral link and code sent by you, applied for FlexiCredit, got approved and activated their FlexiCredit.</p> <p>Referee G also performed their first drawdown of RM1,000 from their FlexiCredit after the Campaign Period.</p>	<p>You are not eligible to receive the referral reward.</p> <p>Referee G is not eligible to receive referral rewards as they performed the drawdown requirement after the Campaign has concluded.</p>
	Referee D also performed their first drawdown of RM1,000 from their FlexiCredit.												
5	<p>You shared your referral link and code to Referee E who does not have FlexiCredit.</p> <p>Referee E used the referral link and code sent by you, applied for FlexiCredit, got approved, but did not activate their FlexiCredit.</p>	<p>You are not eligible to receive referral reward.</p> <p>Referee D is not eligible to receive referral rewards.</p>											
6	<p>You shared your referral link and code to Referee F who already has FlexiCredit.</p> <p>Referee F is unable to use your referral code as they already have a FlexiCredit. Referee F performs their first drawdown of RM1,000.</p>	<p>You are not eligible to receive the referral reward.</p> <p>Referee F is not eligible to receive referral rewards as they are already an existing FlexiCredit user and thus were unable to use your referral code.</p>											
7	<p>You shared your referral link and code to Referee G who does not have FlexiCredit.</p> <p>Referee G used the referral link and code sent by you, applied for FlexiCredit, got approved and activated their FlexiCredit.</p> <p>Referee G also performed their first drawdown of RM1,000 from their FlexiCredit after the Campaign Period.</p>	<p>You are not eligible to receive the referral reward.</p> <p>Referee G is not eligible to receive referral rewards as they performed the drawdown requirement after the Campaign has concluded.</p>											
<p>When will I receive the campaign rewards?</p>	<p>a. Cash rewards will be credited instantly or at most within 2 weeks to your GX Savings account, once the relevant actions have been successfully performed.</p> <p>a. For Referrers, once your referee performs their first ever drawdown of minimum RM1,000, the campaign reward will be automatically credited into your GX Savings Account.</p> <p>b. For Referees, once you successfully perform your first drawdown of minimum RM1,000, the campaign reward will be automatically credited into your GX Savings Account.</p>												
<p>Where can I find the full campaign terms and conditions?</p>	<p>You can find the full terms and conditions here: https://www.gxbank.my/campaign-tnc</p>												
<p>Who can I contact if I have further questions</p>	<p>For more information, enquiries, feedback and/ or complaints relating to this Campaign, please contact GXBank Customer Support via the chat in the GXBank App. Alternatively, you may call us at +603 7498 3188 or email us at</p>												

about this
campaign?

ask@gxbank.my.